ANTICIPATING FUTURE SKILLS



Financial and insurance services



The financial and insurance services industry engages in financial transactions involving the creation, liquidation, or change in ownership of financial assets, and/or in facilitating financial transactions. It includes sectors such as banks, building societies, insurance, superannuation funds and broking and investment services.

By 2027-28, it is projected* that there will be:

75,566 financial and insurance services in Queensland

people employed in

+1,818 additional people employed since 2023-24



By 2027-28, the four largest financial and insurance services groups will be:

Auxiliary finance and investment services

People employed

23,104

30.6% of industry's workforce

+4.6% change from 2024

(+1,006 people)

Largest occupations

- Financial Investment Advisers and Managers
- Financial Brokers
- O General Clerks

Health and general insurance

People employed

21,497

28.4% of industry's workforce

+4.0%

change from 2024

(+836 people)

Largest occupations

- Insurance, Money Market and Statistical Clerks
- Insurance Agents
- Financial Brokers

Depository financial intermediation

People employed

19,675

26.0% of industry's workforce

-1.1%

change from 2024

(-216 people)

Largest occupations

- Bank Workers
- Credit and **Loans Officers**
- Other Hospitality, Retail and Service Managers

Auxiliary insurance services

People employed

4.683

6.2% of industry's workforce

+1.9%

change from 2024

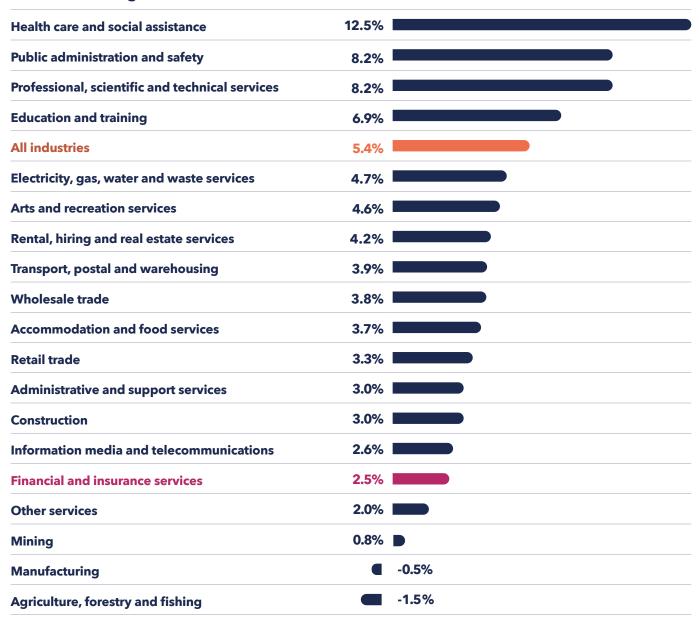
(+88 people)

Largest occupations

- Financial Brokers
- Insurance, Money Market and Statistical Clerks
- Insurance Agents

^{*}Projections are based on the 2024-25 State Budget and are not directly comparable to subsequent Budget Update forecasts for aggregate employment growth. As these projections are high level, indicative and subject to change, it is recommended that the focus be on employment trends rather than the numbers in isolation.

By 2027-28, employment in financial and insurance services is projected to have the fifteenth-fastest growth of all industries in Queensland.



Higher concentrations of workers in this industry are located in the South East corner of the state.

Region	New jobs 2027–28	% of regional workforce
Brisbane	1,623	4.4%
Sunshine Coast	319	2.9%
Mackay - Isaac - Whitsunday	55	1.4%
Logan - Beaudesert	52	1.3%
Wide Bay	30	1.3%
Ipswich	15	1.0%
Gold Coast	14	1.9%
Central Queensland	7	0.5%
Outback - Far North	0	0.2%

Region	New jobs 2027–28	% of regional workforce
Outback - South	-1	0.7%
Outback - North	-2	0.6%
Toowoomba	-13	1.8%
Darling Downs - Maranoa	-16	1.0%
Moreton Bay - South	-32	1.9%
Moreton Bay - North	-47	0.6%
Townsville	-69	0.9%
Cairns	-116	0.7%

For more detailed analysis and to access interactive data tools, visit www.jobsqueensland.qld.gov.au/afs